What is Zoombombing?
Zoombombing is a form of trolling where hackers gain access to a Zoom meeting and attempt to disrupt the video chat by displaying or shouting profanity, racial epithets or displaying disturbing or offensive images on the video feed.

How do hackers access Zoom?
If your Zoom meeting is set to public in the privacy settings, then your zoom meeting can be accessed by anyone with the correct link. Posting the Zoom link on social media platforms also provides access to unauthorized hackers.

How to prevent Zoombombing?
Consider using one of the secure tools provided by the university, which are listed in the section below, to host virtual meetings rather than Zoom. If you do chose to use Zoom, guidelines for securing meetings are here. Some of these measures include:

1. Do not share the Zoom link publicly.
2. Install Zoom updates and lock your meeting using the security icon.
3. Set all meeting links to “Private”. This is done by default by Zoom and now attendees must have a password to access.
4. Do not use your personal meeting ID. This is assigned to every registered Zoom user and does not change and with this ID, it provides access to your personal virtual meeting room.
5. To avoid zoombombing, only share your personal meeting ID with trusted contacts.
6. Enforce chat restrictions and disable whiteboarding and annotations.
7. If you believe your Zoom personal meeting ID has been compromised, contact Zoom directly to have it changed.
8. Restrict video sharing by setting the screen sharing setting to “Host only”. If others need to share video during the meeting, return the setting “Host only” when they are done.

What are some alternative virtual meeting resources?
The university offers several vetted, secure, and supported technologies for virtual meetings, including Webex, Webex Teams, and Microsoft Teams.

Webex is integrated into iCollege, allowing for controlled access and added security. To further secure Webex meetings, follow these guidelines on Windows | Mac.

Does Zoombombing violate university policies?
Yes. The Georgia State University Student Code of Conduct and Sexual Misconduct Policy associated with discrimination, harassment, and sexual misconduct are applicable to zoombombing and should be followed. See section on Reporting Zoombombing.

Reporting Zoombombing
Making formal or informal complaints of harassment, discrimination or retaliation
Office of the Dean of Students
deanofstudents@gsu.edu
(404) 413-1515

AA/EEO Investigations & Hiring
equalopportunite@gsu.edu
(404) 413-2561

Zoombombing Related Education
Student Code of Conduct and Title IX
Office of the Dean of Students
deanofstudents@gsu.edu
(404) 413-1515

Harassment, Discrimination, Retaliation and Title IX
AA/EEO Training & Compliance
equitycompliance@gsu.edu
(404) 413-2567

Diversity and Inclusion
Diversity Education Planning
(404) 413-3350
diversity@gsu.edu

Threat to Life/Safety
University Police
(404) 413-3333 or 911

Confidential Reporting
Counseling Center
(404) 413-1640 Atlanta Campus
678-891-4105 Perimeter College

Student Victim Assistance
(404) 413-2098
24-Hour Access
(404) 413-1965 press #2

Sources: https://www.adl.org and https://wsu.edu/