

Student Support Resources

Concerned About a Student?

Georgia State is committed to the success of our community. Whether you are a student or family member, faculty or staff member, or university guest, this helpful information addresses a variety of concerns to support the success of our community.

When **safety is an immediate concern** because someone verbally or physically threatens harm to themselves or others, call university police at 404-413-3333. When **safety is not an immediate concern** but someone displays concerning behaviors, please contact the Dean of Students office.

Mission Statement:

The Student of Concern (SOC) Team is a cross-functional team of university experts that coordinates support services and assistance for current students experiencing crisis situations. Expressing concern proactively can help with early intervention and success.

Concerning Behavior in the Classroom:

While all concerning behaviors should be reported appropriately, in a classroom setting instructors are trusted to determine how to best manage the learning environment. Georgia State equips the campus community with resources to support a safe and successful experience.

Immediate safety concerns should always be reported to the Georgia State police. All other concerns should be reported to the Dean of Students office.

Office of the Dean of Students

Student Center East, Suite 300 and within the Student Life Office on each Perimeter Campus

Website: deanofstudents.gsu.edu

Email: deanofstudents@gsu.edu

Phone: 404-413-1515

Kognito - Training to Support Students in Need or Distress: kognitocampus.com

This training helps you learn to notice signs of distress, use techniques to discuss concerns, and if necessary, refer to appropriate resources.

Visit kognitocampus.com and create a new account. Faculty/Staff use Enrollment Key: [gsuemployee](#) and Students use Enrollment Key: [gsustudents](#). Select the simulation tile and click "Launch" to begin.

Concerned about someone's mental health? Who should you contact?

Dangerous Behavior
Making verbal or physical threats to harm self or others

Call GSU Police
404-413-3333

Disruptive Behavior
Showing concerning or bizarre behavior that disrupts the learning environment

Talk to the individual and share your concern or observation

Student of Concern
Student who appears sad, irritable, or has difficulty interacting with others

Suicidal Ideation
Expressing thoughts about not wanting to live or threatens self harm

1. Urge individual to contact Counseling Center
2. Ask if individual would mind if a counselor contacted them
3. Provide Crisis Phone # 404-413-1640
4. Contact Counseling Center to relay your concern

Complete Appropriate Maxient Referral Form for all the Above:
deanofstudents.gsu.edu/student-assistance/students-of-concern/

How We Support Students

ACADEMIC:

Academic Honesty
deanofstudents.gsu.edu/student-conduct/#academic-honesty

Advisement Center (academic advising and Navigate app)
advisement.gsu.edu

Academic Policies
catalogs.gsu.edu

Center for Excellence in Teaching, Learning and Online Education (CETLOE)
cetl.gsu.edu

Classroom Behavioral Concerns
deanofstudents.gsu.edu/faculty/#disruptive-student

Professor Absence Notification
deanofstudents.gsu.edu/student-assistance/#professor

Student Success Programs
success.students.gsu.edu

Supplemental Instruction
success.students.gsu.edu/si

CARE:

Access and Accommodations Center
access.gsu.edu

Counseling Center
24/7 service // 404-413-1640
counselingcenter.gsu.edu

Financial Hardship and Emergency Assistance
deanofstudents.gsu.edu/student-assistance/#emergency-assistance
404-413-1515

Housing and Hunger Insecurity
deanofstudents.gsu.edu/student-assistance/#embark
404-413-1515

Panther's Pantry
pantherspantry.gsu.edu

Student of Concern
deanofstudents.gsu.edu/student-assistance/#concern
404-413-1515

Student Health Clinics
health.gsu.edu
Schedule and appointment at 678-891-4105

GEORGIA STATE STUDENT NEEDS

CRISIS:

Emergency
911

GSU Police
Crimes, Threats or Acts of Violence
404-413-3333

Counseling Center
Mental Health Consultation (Mental Health/Suicidal Ideation/ Personal Crisis) 24 Hours a Day / 7 Days a Week
counselingcenter.gsu.edu // 404-413-1640

LiveSafe Mobile App
safety.gsu.edu/livesafe

Office of the Dean of Students
Emergency Withdrawal, Sexual Misconduct, Students of Concern
deanofstudents.gsu.edu // 404-413-1515

Student Victim Assistance
victimassistance.gsu.edu // 404-413-1965

GENERAL:

Code of Conduct
codeofconduct.gsu.edu

Collegiate Recovery Community: Substance-Use and Education
counselingcenter.gsu.edu/collegiate-recovery // crc@gsu.edu

Student Engagement
engagement.gsu.edu

Panther Answer
Admissions, Registrar, Student Financial Management, Advisors
georgiastateuniversity.force.com/support/s

Panther Involvement Network (PIN)
pin.gsu.edu

University Housing
myhousing.gsu.edu // 404-413-1800

University Career Services
career.gsu.edu/students // 404-413-1820



OFFICE OF THE DEAN OF STUDENTS